



Get Ready Checklist for Level 2 Certification

The license to administer WISE Level 2 Certification is only available to retail service providers who have an established training program for their technicians and have Level 1 WISE certified technicians or technicians pursuing Level 1 Certification as a part of their staff.

APPLICATION INFORMATION

- Address of Retail Location
- Years in Business
- List of Certifications or Authorizations other than WISE
- Number of Technicians on Staff
- Information on your organizations Ongoing Training, Leadership, Mentoring, and Core Values
- Ticketing System
- Dedicated Technician Trainer
- Devices Used for Training
- Level 1 WISE Technician(s)
- New Hire Process
- Reporting Capabilities and Employee Tracking
- Cleaning Procedures
- Overnight Storage Process
- Training School (if applicable)